

Terms and Conditions of C2 Communications

C2 Communications is the provider of Click, Compass, South Asia, Greek City and Click Africa calling cards. By using these calling cards, you have agreed to the following Terms and Conditions. Please take the time to read and understand them.

- C2 Communications cards can be used for national long distance, mobile and international calls originating from within Australia.
- Calls made using Click, Compass, South Asia, Greek City and Click Africa calling cards from within Australia are charged at GST-inclusive rates.
- C2 Communications calling cards cannot be used to make 1800 calls, calls to 1900 or 0500 numbers, 13 numbers, operator-assisted calls.
- All calls used to access any of the C2 Communications calling cards incur a local call charge based on the local access numbers on the back of each calling card.
- Calls originating from a mobile phone are subject to additional charges based on user's mobile phone service provider.
- All calls using Click, Compass, South Asia, Greek City and Click Africa calling cards are billed in two minute increments.
- All calls made using our 1800 access number on all our cards incur an additional 10 cents/min surcharge. This service can not be accessed using mobile phones.
- NO CONNECTION FEE applies for Click, South Asia, Greek City and Click Africa phone cards. Compass has a 49c connection fee except for Lebanon which incurs a 99c connection fee.
- Click, South Asia Card, Greek City and Click Africa are 24 hour 7 day a week flat rate cards.
- Compass is a Peak/Off Peak card. The Off Peak times are between 1am and 6am Australian Eastern Standard Time.
- All C2 communications cards expire 6 months after first use.
- A no refund policy applies to cards which have been lost or stolen. Any unused credit on your C2 Communications calling card at the time of expiry is not refundable or transferable.
- Unused stored value on a C2 Communication Phone Card is not redeemable, refundable or transferable.
- C2 Communications Phone cards can only be used from a tone phone.
- Call detail records are available at \$5.00 per phone card.
- Rates are subject to change without notice.

Customer Service Number: 1300 300 356